



MIDWEST BANK

March 18, 2020

Dear Midwest Bank Customers,

The situation surrounding the coronavirus COVID-19 continues to change rapidly and we must all be flexible in our response. In an effort to protect the health and safety of our customers and team members, we have decided to limit lobby access at all locations beginning Friday, March 20th.

The decision to temporarily limit access was not taken lightly, but the ability to safely maintain our day-to-day operations warranted action at this time. This decision will be reviewed weekly.

Despite the temporary closure of our lobbies, we are still here to serve you! Drive-thru facilities, ATM's and night depositories at each location will remain open for regular business hours. If you need to see a new account representative or a loan officer, we ask that you call to setup an appointment.

If you are already enjoying the safety and convenience of our free online and mobile banking, we thank you. If you do not currently utilize our digital banking services, now is a great time to enroll. Visit www.mbwi.com or give us a call at 309.734.2265 for assistance.

Please know that we are working hard to provide uninterrupted banking services for you. We greatly appreciate your patience and understanding as we all work together get through these challenging times. Midwest Bank cares deeply for the well-being of our colleagues, customers and communities.

Sincerely,

Chris Gavin
President & CEO